



Company Profile



TABLE OF CONTENTS

1. Introduction	p. 3
2. Airport Services	p. 4
3. Lounge Access	p. 5
4. Firearm Administration Services	p. 6
5. Firearm Storage and Transportation	p. 6
6. GDS Products and Associated Services	p. 7
7. Air Charter Service	p. 11
8. Tours and Transfers	p. 12
9. Foreign Currency Cards	p. 13
10. Online Tool	p. 14
11. Contact Information	p. 15



1. INTRODUCTION

Safari Concierge takes great pride in being your end to end solution for your travel to Africa. We have been guiding hunters through Africa since 2008. We trust that our expertise and experience will be of value to you.

We offer a wide variety of services to our foreign hunters and local hunting industry. Everything you need to know about travel to Africa can be found on our website. Safari Concierge is a South African based company but renders its services to hunter's worldwide. Each member of the Safari Concierge Team is trained and experience in their field of work. Each member is qualified to work on our GDS System which enables us to quote and book flights, hotels and cars across the globe.

Our services consist of:

- Airport Services
- Firearm Administration Services
- Firearm Storage and Transportation Services
- Chartered Tours and Transfers
- Foreign Currency Cards
- Airport Hotel Bookings
- Air Charter Services
- Self-Booking Tool
- Travel Agency



2. AIRPORT SERVICES

Safari Concierge operates from all International Airports within South Africa supported by a nationwide team of more than 500 people. We offer the following unique services at each airport.

Standard Meet & Greet Service

- You will be met by our friendly representative in the SAPS Permit Office
- You will be assisted with the claim and clearance of your firearms(s) and ammunition
- You will be handed over to your professional hunter / outfitter after the formalities

Executive Meet & Greet Service

- You will be met by our agent as you disembark from your flight
- You will be escorted through the SPEEDLINE immigration queue
- You will be escorted and assisted with your baggage
- You will be assisted and escorted through customs
- You will be escorted to the SAP office to collect and clear your firearms

Departure Meet & Greet Service

- You will be met by our agent at the drop-off location
- You will be escorted through to the check-in counters
- You will be assisted with the export of your firearm
- You will be escorted to the boarding gate for departure

Connecting & Greet Service – Same Day

- You will be met by our agent as you disembark from your flight
- You will be escorted through the SPEEDLINE immigration queue
- You will be escorted and assisted with your baggage
- You will be assisted and escorted through customs
- You will be escorted to the SAP office to collect and clear your rifle/s
- You will be assisted with check-in for your connecting flight
- You will be assisted with the clearance and export of your firearm
- You will be escorted to the boarding gate for your connecting flight

3. LOUNGE ACCESS

You can now gain access any one of these unique lounges even though you're an economy traveler. No special card and airline ticket needed. Visitors to the Sefikile Premium Arrivals Lounge, adjacent to the SAA Arrivals Lounge at OR Tambo, would have access to private bathrooms and showers, food and drinks and complimentary high-speed Wi-Fi. The facilities would be of particular benefit to business travelers who needed to do business on the day they arrived in SA. In 2014 the Shongololo Lounge won Best Airport Lounge in the Africa and Middle East region at the Priority Pass Lounge of the Year Awards. The awards recognise excellence within the Priority Pass network of more than 700 airport lounges worldwide. Shongololo Lounge faced competition from 87 other lounges across the region. Sefikile Premium Arrivals Lounge – OR Tambo International, Johannesburg





4. FIREARM ADMINISTRATION SERVICES

Being “armed with knowledge” is the best course of action as a firearms owner and enthusiast. Safari Concierge commits to produce and distribute relevant material on a multitude of firearm topics to include firearm import/exports and institution registrations.

We can assist you with the following permits and licenses

- Transfer of Ownership
- Institution Registrations
- New Firearm Applications
- Renewal of Firearm Licenses
- Firearm Institution Registrations
- Permanent Import / Export Permits
- Temporary Import / Export Permits
- New / Renewal of Transporter's Permits
- Acquisition of Firearms (Imported Firearms)

5. FIREARM STORAGE AND TRANSPORTATION

With a dedicated national infrastructure that includes a fleet of over 1000 vehicles ranging in size from small utility vans to large trucks, a network comprising over 34 hubs across Southern Africa and 53 offices in 20 countries through an affiliation with an international partner, we are conveniently situated close to wherever you are, and wherever your firearm needs to go – whether by air or by road, by day or on our overnight courier service between major centers.

With sophisticated track and trace equipment, you can pinpoint exactly where your firearm is, from the moment you hand it to us, until it's safely handed over to the recipient. We do offer base rates for storage and transportation in and around the airports we operate from.



6. GDS PRODUCTS AND ASSOCIATED SERVICES

Our World Class technology searches for the lowest available fares, giving you the best possible travel deals our suppliers can offer. The search results will display all supplier quotes linked to the GDS System in various categories providing you with a detailed summary of all the available offers. We are experienced working with non-GDS suppliers for example, charter companies, airport ground handling companies, guesthouses, transfers companies and foreign exchange companies. All these procedures are underwritten in our quality management system and provision has been made for vouchering in the Safari Concierge E-Res System (Electronic Reservation System).

AIRLINE CARRIERS

We have ticketing access to 107 airline carriers worldwide. In addition we have corporate agreements on the following carriers via Bangy Travel & Go 2 Travel Alliance.



SOUTH AFRICAN AIRWAYS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



KENYA AIRWAYS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



BRITISH AIRWAYS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



SOUTH AFRICAN AIRLINK

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



VIRGIN ATLANTIC

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



QANTAS AIRWAYS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



AIR MAURITIUS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



LUFTHANSA AIRWAYS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



AIR NAMIBIA

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



ETIHAD AIRWAYS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



EGYPT AIR
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



SINGAPORE AIRLINES
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



CATHAY PACIFIC
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



QATAR AIRWAYS
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



SWISS AIR
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



EMIRATES
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



DELTA AIRLINES
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



AIR FRANCE
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



ETHIOPIAN AIRLINES
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



TURKISH AIRLINES
Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance

ONLINE CHECK-IN

We are pleased to offer our online Check-in service for all carriers in one place - a simpler, smarter and faster way to check in. You can print your boarding pass from 24 hours prior to flight departure, as well as select or change your seat. Online Check-in will remain open up to 90 minutes before domestic departures and up to 3 hours before international flights.

MOBILE BOARDING PASSES

Here at Safari Concierge we are committed to staying ahead of the latest technology and support tools. We can now check you in online and download your mobile boarding pass on our system for any flights departing from most airports around the world. Mobile boarding passes make travel easier by allowing you to keep all your travel information in one place. Its enviro-friendly too as you no longer need to print out your boarding passes on paper! Once you sign-up with Safari Concierge we can check you in and download your boarding pass and send it to your iPhone or Android mobile device. Your mobile boarding pass is saved onto your handset offline (so no need to worry about accessing Wi-Fi or roaming charges abroad).



HOTEL CHAINS

We have corporate agreements and special discounts in place with the hotels listed below.
All deals and discounts are structured via Bangy Travel & Go 2 Travel Alliance.



CITY LODGE GROUP

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



PROTEA HOTELS

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



RADDISON GROUP

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



TSOGO SUN

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



VINEYARD HOTEL & SPA

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



HILTON HOTELS

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



D'OUDE WERF

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



CHAKELA HOTELS

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



PARK INN

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



THREE CITIES

Safari Concierge negotiated rates via
Bangy Travel & Go 2 Travel Alliance



TOWNHOUSE HOTEL

Bangy Travel negotiated rates via the
GSTA and the XL Travel Group



LEADING HOTELS OF THE WORLD

Safari Concierge negotiated rates via Bangy
Travel & Go 2 Travel Alliance



CAR HIRE

We have corporate agreements and bill back vouchers with all the car hire companies listed below. All deals and discounts are structured via Bangy Travel & Go 2 Travel Alliance. We can also facilitate and honor corporate supplier agreements with their preferred car hire companies.



AVIS

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



EUROPE CAR

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



HERTZ

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



FIRST CAR

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



BIDVEST CAR RENTAL

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance



DOLLAR THRIFTY

Safari Concierge negotiated rates via Bangy Travel & Go 2 Travel Alliance

AVIS WIZARD CARD

Make the most of your car rental experience. Enjoy faster reservations and rentals every time with Avis' complimentary wizard program. Enrollment is fast and free! We'll save your personal data, rental preferences, and special discount information in your Wizard profile, so you won't have to provide it each time you call or make your reservations online. Enroll today and get your Wizard Number which is your personal member identification and the key to valuable member benefits. Be sure to keep your number handy for future reference.



7. AIR CHARTER SERVICES

Safari Concierge in partnership with a very reputable charter company who is a small but highly professional air service operation established to service the needs of clients requiring non-scheduled passenger flights. The air service is dual in nature, offering both light airplane charter as well as helicopter services. Our passenger services are ideally suited for customers requiring access to remote or poorly serviced destinations and our flexible timetable caters for on demand air travel. In addition, the very nature of charter flights ensures your privacy.

Our primary base of operation is Grand Central Airport (GCJ/FAGC), but most International flights are conducted from Lanseria International Airport (HLA/FALA), which is ideally located to the west of Johannesburg and the south west of Pretoria. This airport is operational 24/7 and is a designated international port of entry/exit to South Africa. Flights from other airports can also be accommodated to suite a client's specific need.

Our friendly staff is dedicated to ensuring that our clients receive the best air charter service possible, beginning from the first contact to the moment that they exit our aircraft.

We are experienced in working with political figures and members of Royal families.



Pilatus PC12/47

Pilot + 8
230 knots block speed
Executive seating
Ideal for Inter-Africa flights



Cessna Grand Caravan 208B

Pilot + 12
150 knots block speed
Ideal for Safaris and Bush flying

Additional Carrier



Cessna Grand Caravan 208B

Pilot + 12
150 knots block speed
Ideal for Safaris and Bush flying

Light Carrier

8. TOURS AND TRANSFERS

Safari Concierge offers over 50 scheduled day tours in and around South Africa. Whether you're interested in Durban Johannesburg or Cape Town tours – the team at Safari Concierge is eager to show you Southern Africa. From sun soaked beaches and tranquil forests to sprawling Wine lands and untamed bush, there is much to see and do.

You can contact us for a scheduled day tour or a chartered vehicle. Our aim is to give you your dream holiday. If you don't find what you are looking for on our website, please contact us on office@safari-concierge.co.za. We will endeavor to move the world to see you on one of our luxury coaches or open game drive vehicles, whether on a Durban tour, a trip through Johannesburg or an enchanting Cape Town tour.



Cape Town

- 4 Day Garden Route Tour
- Cape Town Private
- Cape Town City & Table Mountain
- Whales & Wine in Hermanus
- Cape Town Visit & Robben Island
- Cape Winelands
- Combo Cape Point & Winelands
- Cape Point



Durban

- Hluhluwe-Imfolozi Park Tour
- Drakensberg World Heritage Tour
- Sani Pass & Lesotho Tour
- Highlights Tour
- Shakaland Tour
- Isandlwana & Rorke's Drift Tour



Johannesburg

- History of Humankind & Lesedi Cultural Village Tour
- Cullinan Diamond Tour
- Sun City & The Pilanesberg National Park
- Johannesburg City Tour
- Soweto Tour



Hazyview

- Kruger National Park Tours
- Canyon Cruise & Panorama Highlights Tour
- Chimpanzee Eden & Botanical Gardens

9. FOREIGN CURRENCY CARDS

Explore Africa with a Rand Card. It's the safe & easy alternative to carrying cash. The pre-loaded Rand Card is the safe and easy way to manage your travel spends whilst visiting South Africa. There is no risk of carrying cash. Drawing cash is also not restricted to banking hours. Use the Rand Card to draw cash from ATM throughout South Africa and pay for your goods and services at all stores, hotels, restaurants where the VISA sign is displayed. If you lose your card, unlike cash, it can be replaced by calling our crisis management line + 27 82 451 3068 or the customer call center on + 28 860 11 11 77.

- Easy access to cash
- Fixed exchange rate
- Debit Card Functionality
- Accepted at 125 000 South African merchants where the VISA sign is displayed
- Withdraw cash from more than 16 000 ATM's in South Africa
- FREE cash withdrawals at BIDVest Bank ATM's
- Pin and Signature Protected
- 24 Hour Support for lost/stolen cards
- On departure from South Africa, exchange your Rands into your currency of choice at any of our branches





10. ONLINE TOOL

Safari Concierge is leading the industry by being the first company to develop a self-booking tool for hunters and outfitters to book hotels, meet & greets and auto populate the firearm forms.

You simply create a profile by registering on www.safari-concierge.co.za. You then upload all your supporting documents to your profile. You can start booking your services and pay for it via our online payment gateway.

Your profile will enable you to;

- Book meet & greet services
- Make hotel reservations
- Apply for firearm permits
- Request flight quotations
- Book firearm storage services
- Book tours across Southern Africa
- Lease satellite phones for far out destinations

Progress *Almost Done!*

60%

Registration Progress

Bianca Stander

March 2014

Su	Mo	Tu	We	Th	Fr	Sa
23	24	25	26	27	28	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Bio *Personal information*

January 1990

Executive Concierge at Safari Concierge

Passport Number: 123456789

Residing at No. 4 Angela Road Johannesburg South 2053

011 941 8213

082 828 7045

Activity *view all*

- Gun Permit
- Flights
- Meet & Greet
- Charters

Activity *view all*

- Storage
- Hotels
- Tours
- Satellite Phone

This initiative is patented in accordance with the Patent Protection Act No. 57 of 1978 and all its amendments. This patent has been registered with the Companies and Intellectual Property Commission, a member of The DTI Group. All rights reserved ®



11. CONTACT INFORMATION

Bianca Bothma

Managing Director

Desk: 0027 11 948 9119
Mobile: 0027 82 451 3068
Email: bianca@safari-concierge.co.za
Website: www.safari-concierge.co.za

Physical Address

57 Nettleton Road,
Tedderfield, Eikenhof 1872
Johannesburg, Gauteng
South Africa

Tracy-Lee Cooks

Executive Concierge

Desk: 0027 11 948 9119
Alternative: 0027 63 046 1394
Email: office@safari-concierge.co.za
Website: www.safari-concierge.co.za

Postal Address

P.O. Box 990379
Kibler Park 2053
Johannesburg, Gauteng
South Africa



Thank you for your interest in our Company

Safari Concierge Team!

www.safari-concierge.co.za